# Summary

* Electrical & Electronics Engineering 2019 graduate from the University of Georgia who is a well-rounded individual that’s not only technically proficient, but customer oriented as well. I have 3+ years of experience within Manufacturing industry along with experience implementing M3 ERP software for companies that use Manufacturing, Planning, and Supply Chain processes. I also have considerable experience with configuring with Factory Track and M3 corresponding programs.
* Consulting, Supply Chain, Manufacturing & Planning
* Develop and Conduct End User Training
* Analytics & Reporting
* Customer Service
* Factory Track configurations
* Client Relationship
* Microsoft Office suite
* Dreamweaver
* Adobe Software
* CSS/HTML

# Experience

**apex systems Inc. July 2021 - Present**

**Associate Consultant**

**Infor ATlanta, GA (USA)**

**Software Functional Consultant**

Infor is a global leader in business cloud software products for companies in industry specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems.

As a Functional Consultant, I was involved on the following projects:

**Lexington Homebrands, Thomasville, NC (USA) August 2019 – Jan 2020**

**Software Functional Consultant**

* Created and configured end-user M3 V13.3/FT workflows to optimize and automate manual tasks for internal users.
* Converted the end user workflows to training documentation that was digestible to our customers that were limited in their technical abilities.
* Conducted workshop sessions for customer implementation of M3/Factory Track workflow processes.
* Tested/Configured Inbound/Outbound Processes within M3 and Factory Track Handheld devices based customer requirements.

**Georgia Pacific, Atlanta, GA (USA) February 2020 – May 2020**

**Software Functional Consultant**

* Participated in the Factory Track team within the Georgia Pacific project to assist with Master Data Management and Data Conversion within M3 V13.3.
* Assisted in discovery sessions by documenting client questions, concerns, and requirements for the processes within factory track to design technical specifications.
* Maintained client extensibility requirements for Factory Track/M3 API builds to deliver to the Technical Team.
* Created training simulations for the Inbound/Outbound, Factory Track processes using the User Adoption Platform and uPerform content development software.

## Power Partners Athens, GA (USA) May 2017 – December 2017

**DESIGN ENGINEERING INTERN**

Power Partners LLC is a leading manufacturer of distribution transformers in North America. Our vision is to power communities around the world with innovative and sustainable solutions.

* Developed electrical components by studying customer requirements; researched/tested manufacturing and assembly methods and materials.
* Observed operations to ensure compliance with design and equipment specifications and used computer-assisted engineering software (AutoCAD) to perform task.
* Performed design optimization for core & coil assemblies, mounting structure, tanks, cooling, etc.
* Assisted with electrical/mechanical design of single-phase/three-phase overhead and platform mounted distribution transformers in the range of 1 KVA to 1.2 MVA with primary voltages up to 34.5 kV (200kV BIL

**QUALITY ENGINEERING INTERN November 2016 – August 2017**

* Assisted with customer, supplier and internal team members on various activities concerning continuous improvement projects, root cause analysis, documentation of procedures, design and analysis of experiments and online problem solving.
* Conducted dimensional analysis on numerous components, assisted Supply Chain on consolidation projects that led to saving the company over $700,000, and composed/presented engineering reports.
* Perform in depth multi level and multi dimensional analysis testing and proofing, developing and implementing procedures and tooling for newly defined concerns.
* Assisted in initial sample processing (PPAP) activities as the technical expert related to dimensional requirements, GD&T, materials, and personnel qualifications.

**University of Geogria – Franklin Office of IT August 2014 – November 2016**

**IT Student Worker**

* Performed IT related task such as software/ hardware troubleshooting, break-fix services on computers, network diagnosis, etc.
* Responsible for the installation, maintenance, and support of computer hardware and software.
* Responded to questions from callers and walk-ins, staff, and faculty with technology problems in offices, classrooms, and residence halls; assisted in person with problems in the computer lab.
* Schedule, deliver and retrieve, set up and occasionally operate computers, projectors and other technology equipment for classes; track and complete paperwork and keep accurate records.

**FULTON COUNTY BOARD OF EDUCATION June 2012 –August 2013**

**IT Student Intern**

* Conducted IT related task like software/ hardware troubleshooting, break-fix services on computers and more.
* Aligned FCS websites to a Microsoft SharePoint format and developed training modules for SharePoint.
* Developed training simulations for FCBOE employees on how to navigate the new Sharepoint site.
* Imaged and Configured laptops in the ITC headquarters for newly hired teachers in Fulton County.
* Assisted in administrating the laptops to the new hire along with providing any help needed with any malfunctioning or laptops.

# Education

**University Of Georgia, Athens, GA**

Bachelor of Science in Electrical & Electronics Engineering

# Certification/Training

* Infor M3 Academy
* Infor Deployment Method Certification